

## Deborah.Easterling

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**From:** Deborah.Easterling  
**Sent:** Friday, September 07, 2012 12:09 PM  
**To:** 'Jennifer and Timothy Webber'  
**Subject:** RE: letter of protest against TCWS

Dear Timothy and Jennifer Webber,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

From: Jennifer and Timothy Webber [<mailto:webber@comporium.net>]  
Sent: Thursday, September 06, 2012 8:05 PM  
To: PSC\_Contact  
Subject: letter of protest against TCWS

Please see attached letter of protest!

Timothy and Jennifer Webber



\* Required Fields

**Letter of Protest**  
**in Docket** 2012 - 177 - WS

**Print**

**Email**

Date: \* September 6, 2012

**Protestant Information:**

Name \* Timothy and Jennifer Webber

Mailing Address \* 12056 Pelican Ct.

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-396-0647

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer on the Tega Cay Water Service system that is requesting an OUTRAGEOUS rate hike.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

According to the letter the Tega Cay Water Service mailed to customers, the TCWS is requested a proposed rate increase based on an average consumption of 4,904 gallons per month as follows:

Water Residential increase proposed: +18.54%

Wastewater Residential increase proposed: +66.90%

The claim the combined average increase is +43.98%

Since the TCWS previously were granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc. Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden to our family! Both our children have chronic illnesses and our medical bills are always high - this proposed rate hike would be a serious hardship for the Webbers!

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

I would like to attend, but do not desire to offer sworn testimony.